

Trevor Mangano

Email: Tmangano04@icloud.com | Phone: (720) 765 2195 | LinkedIn

Objective

Motivated undergraduate student seeking opportunities in marketing where communication, customer engagement, and problem-solving skills can support brand goals and enhance customer experience.

Education

University of Nevada, Reno — Undergraduate

August 2025 - Present

Business undergraduate with interest in marketing strategy and consumer engagement.

Las Vegas High School, Las Vegas, NV — High School Diploma

August 2021 - May 2025

Experience

Caesars Entertainment, Flamingo Pool — Lifeguard

May 2025 - Present

- Delivered strong customer service by assisting guests, answering questions, and resolving issues professionally.
- Communicated pool rules and safety expectations clearly to diverse groups of guests.
- Served as a reliable point of contact for customer needs, contributing to a positive guest experience.
- Collaborated with emergency personnel and performed water rescues and first aid when needed.

Skills

- Strong communication and interpersonal skills
- Problem solving and quick decision making
- Customer engagement and conflict resolution
- Team collaboration
- CPR, First Aid, and AED certified

Projects

Emergency Action Plan Update

Worked with staff to revise safety protocols and improve communication processes during emergencies.

New Hire Mentorship Program

Guided new employees through onboarding, improving team efficiency and morale.

Community Water Safety Week

Helped organize and lead educational sessions for families, focusing on clear communication and community outreach.

Awards

- Employee of the Month, Caesars Entertainment
- Lifesaving Commendation for performing CPR