

Trevor Mangano

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Education

Las Vegas Highschool, Las Vegas, Nv — *Highschool Diploma*

August 2021 - May 2025

University Of Nevada- Reno, Reno, Nv — *Undergraduate*

August 2025 - Present

Attending school as a Business undergraduate

Languages

- English- Fluent
- Spanish- Proficient in reading and writing only

Experience

Caesars Entertainment Flamingo Pool- Las Vegas, NV May 2025-Present

Lifeguard

Provided excellent customer service by assisting guests, answering questions, and resolving complaints calmly and professionally.

- Educated patrons on pool rules and water safety to create a welcoming and secure environment.
- Acted as a visible point of contact and authority for both safety and guest experience.
- Performed 3 water rescues and administered First Aid in collaboration with emergency services.

Skills

- **Certified in CPR, First Aid, and AED**, ensuring quick and effective emergency response.
- Monitored water environments for safety hazards, responding swiftly to prevent accidents.
- Performed water rescues and administered first aid during medical emergencies.
- Documented daily safety checks and completed detailed incident reports to maintain compliance.
- Used surveillance techniques to oversee large groups, maintaining a safe environment for 100–300+ patrons daily.
- Assisted in enforcing safety policies and resolving conflicts diplomatically with patrons.

Awards

- **Lifeguard – Flamingo Pool | Summer 2025**
- Recognized as *Employee of the Month* for exceptional vigilance and teamwork.

- Received *Lifesaving Commendation* after successfully performing CPR on a distressed swimmer.
- Maintained 100% attendance and a zero-incident record during peak summer season.

Projects

- **Project: Emergency Action Plan (EAP) Update**
Collaborated with senior staff to revise and implement updated EAP protocols; reduced drill response times by 25%.
- **Project: New Hire Mentorship Program**
Trained and supported 5 new lifeguards, leading to faster onboarding and improved team performance.
- **Project: Community Water Safety Week**
Helped organize a week-long educational initiative, delivering water safety lessons to over 150 children and parents.